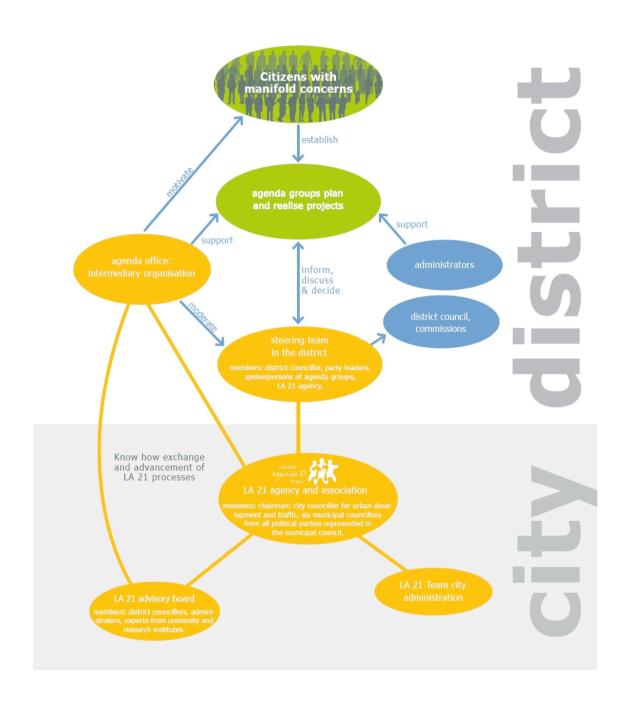


Characteristics of the Local Agenda 21 in Vienna

- Not one local agenda 21 process for the whole city, but decentralised processes at the district level (at the moment 9 "Local Agenda 21 districts" out of 23 districts).
- District councils are elected for 5 years. They are resonsible for a certain range of matters: e.g. district budget, maintenance of public buildings, streets, sidewalks, parks, markets, public lighting, ... in cooperation with the city administration only a small autonomy for the districts.
- District council decides if they want a LA 21 process or not, if yes: 4 year process, budget approx. 440.000 Euro, 50% finance from the city budget, 50% from the district budget for the work of the agenda offices
- Main target: self organised groups of citizens ("agenda project groups") define and carry out projects for a sustainable development of the district in cooperation with politicans and the administration. Attempt to combine concepts of participatory democracy and conventional LA 21.







Characteristics of the Local Agenda 21 in Vienna

- LA 21 offices: In each district an agenda office is run by a planning agency or by an environmental institute or by adult education centers. They provide support for the citizens (knowledge, contacts, organisation, communication...) build cooperation relations, mediate between the different actors.
- Agenda projects: approx. 80 groups with projects within 3 years, ranking of topics: desing of public space, traffic planning, integration, social cultural topics.
- Agenda project group: 5-10 people, who work very intensely. Motivation: affected by negativ developments in their neighbourhood, professional concerns and interests (architects, land scape planners,...), general interest in voluntary engagement.



Example redesign of the Augustin_Place

| Actors/Action/time | Summer 03 | November 03 | December 03 -Ma | arch 04 | April 04 |
|-----------------------------|---|---|---|-----------------------------|---|
| Steering Team | | Decision to make this project in the frame of agenda | | | Discussion of basic concept. Main conflicts: closure of a frontage road, loss of parking sites, worse conditions for the bus. |
| Agenda Office | | Agenda office invites all neighbours to a first meeting | | | • |
| Agenda Project Group | | | Interested citizens start an agenda group: discussion of problems and possibilities of improvement. 3 more meetings to deepen analyses, targets and solutions: catalog of questions for experts | | Basic concept is elaborated |
| Administration | | | / w | ∀ /ritten answers | |
| Public transport enterprise | | | | | |
| Politics | All district parties want a redesign of the place | • | | | |
| Dublic | | Eirot mooting of citizana | | | |



Augustin Place (2)

| Actors/Action/time | April 04 | Mai 04 - September 05 | Nov 05 | December 05 |
|-----------------------------|--|--|---|---|
| Steering Team | | Reports about ongoing discussions | | Decision that this proposal is accepted by all of the members |
| Agenda Office | | | | |
| Agenda Project Group | | Several round tabels with district councillor, representatives of parties, administrators, | | |
| Administration | | Vienna public transport enterpriseto find a solution wich satisfies all actors | | |
| Public transport enterprise | Strongly resists the concept, fears hindrances for the bus | conflicts betwen politicians in june: district politicians make a collectiv decision that the frontage shall be closed | Proposal: closure of frontage road, remote controlled traffic lights operated | |
| Politics | | | by the bus driver | |
| Public | | Meeting on the place to discuss several alternatives | | |



Augustin Place (3)

| Actors/Action/Time | February 06 | March 06 | April 06 | Mai 06 | June 06 |
|-----------------------------|--|--|--|---|--|
| Steering Team | | | | First discussion of alternatives for the surface design | Discussion of blue print |
| Agenda Office | | | | | Several |
| Agenda Project Group | Prepare a exhibition about the history of the place Start discussing their ideas for the design of the surface | Inspection of the place to discussion the ideas for the surface redesign | | | meetings to discuss technical difficulties |
| Administration | | | | | |
| Public transport enterprise | | | | | |
| Politics | Celebratory opening of the exhibition | | Assigment of a | | |
| Public | | | landscape office to make detailed plans | | |
| | | | Breakfast on the place to inform the neighbours about the traffic solution | | |



Augustin Place (4)

| Actors/Action/Time | Sept. 06 | Nov . 06 | March 07 | Nov 07 |
|-----------------------------|--------------------------------------|--|------------------------------------|--|
| Steering Team | Discussion of surface design concept | | Plan of last steps for realisation | |
| Agenda Office | | | | |
| Administration | | | | |
| Agenda Project Group | | | | |
| Public transport enterprise | | | | |
| Politics | | | | Public protest of the peoples party against design concept |
| Public | | Forum of neighbours and residents to present the more or less finished surface concept | | Completion of new design, opening ceremony |



Fotoquelle: MA28, Foto: Julius Silver



Governance aspects: LA 21 Steering committees as new institutions

- New places for dialog: steering committee consisting of politicians and spokespersons of agenda groups. Same number of politicans and citizens, decision making in consensus or majority in number.
- Tasks: information exchange between politics and citizens, decisions on start and end of agenda projects, decisions in the development of projects, prearrangement of decisions, which have to be taken by the district council.

Problems:

- *agenda steering committee is considered as a "shadow district council", members of the district council fear to lose power and influence. Conflict between representative politics and participatory politics. One possibility to ease it: more interfaces with politics than the steering committee to build up trust.
- Lacking participation of politicans in the steering committee.
- * Lack of time for discussion and commitment



Governance aspects: Exclusion – Inclusion - Empowerment

- Setting and topics (e.g. traffic planning) cause social selection: easier for people who can articulate their needs, have experience in negotiating, have a high frustration tolerance, are able to deal with unfriendly and unwilling civil servants, dispose about background knowledge concering the topic, have a lot of time and access to computer/internet. Therefore educated middle class people play an important role in the process.
- The targets and content of the projects incorporate much more the needs of different social groups and life stiles. But it is difficult to adress subjects beyond the responsibility of the district e.g. planning of highways.
- Setting tends to intransperancy: informal networks are very important and citizens who can not work so intensely on agenda projects are cut off.
- Empowerment: "personal empowerment" citizens appreciate more knowledge (functional and social skills) and more social contacts in the district, "structural empowerment": higher chance of realisation of projects in the setting of LA 21.



Governance aspects: imbalance of power and conflicts

- LA 21 is a top down organized setting, where politicans surrender power, define the scope of action and can withdraw their cooperation. It is not a network of equal partners.
- Strategic position of politics: governance helps us (politicans) to get new ideas, voluntary engagement and understandig that politics are difficult. Little reflection concerning new power distribution between politics and civil society.
- Local Agenda 21 setting is highly consensus orientated. Intensiv, normativ conflicts like conflicts about the location of e.g. high ways, garages, mosques... need other settings to be solved.
- Competitive democracy needs conflicts to raise awarness for party positions. Often there is not much interest in rational discourse and consensual solutions.



Important topics for the advancement of LA 21 in Vienna

- What are the adequate decision modes for the different agenda projects?
 (e.g. modification of procedures in dependence of the subject....)
- How to get a broader political commitment for good urban governance or will only islands of good governance exist?
- What is the role of intermediary organisations in governance processes, what are the new competence needs?
- How to implement a stronger partnership between city and district for the further development of the LA 21